Certificate IV in Frontline Management reflects the role of individuals who take the first line of management in a wide range of organisational and industrial contexts. They may have existing qualifications and technical skills in any given vocation or profession, yet require skills or recognition in supervisory functions. Typically they would report to a Manager.

At this level Frontline Managers provide leadership and guidance to others and take responsibility for the effective functioning and performance of the team and its work outcomes.

If you’re looking for that next promotion or would like quality training to back up your current knowledge and skills, this is the Management course for you!

Employment Pathways

Graduates of Certificate IV in Frontline Management, are able to hold the following positions:

- Coordinator
- Leading Hand
- Supervisor
- Team Leader

Recognition of Prior Learning (RPL)

This qualification is ideal for someone seeking a formal qualification through recognition of prior learning or recognition of current competency. Many Supervisors and Frontline Managers are exhibiting the leadership and management skills that would readily qualify them for this qualification through the RPL process. Contact us and we can arrange an assessment to see if you qualify for all or part of this qualification simply through your past or current work experience.
E Learning Available

Busy work environments and remote locations, such as mine sites, can cause some suitable candidates to rule themselves out of training in the mistaken belief they have to attend class room training.

This is not the case.

Morrissey Training offers an E Learning system whereby you can work through the training in your own time online. Your Trainer can monitor your work on line and provide support and advice as you progress through the course. Your work is submitted electronically and your Trainer is available by phone and Internet to assist you.

Check out our website to see how our E Learning works.

Course Structure

To achieve a Certificate IV in Frontline Management, a total of ten (10) units of competency need to be successfully completed. This is made up of four core and six elective Units of Competency

Core Units
Management
BSBMGT401A Show leadership in the workplace
BSBMGT402A Implement operational plan
Occupational Health and Safety
BSBOHS407A Monitor a safe workplace
Workplace Effectiveness
BSBWOR402A Promote team effectiveness

Electives

Six elective units can be selected from within the course structure from the fields of:
- Customer Service
- Financial Administration
- General Administration
- Information Management
- Innovation
- Interpersonal Communication
- IT Support
- Management
- Marketing
- Project Management
- Relationship Management
- Research
- Risk Management
- Sustainability
- Workplace Effectiveness
- Writing

Morrissey Group Training Staff

Our Training Staff delivering Certificate IV in Frontline Management hold relevant University and/or Vocational Training qualifications.

Both our Managing Director and Senior Business Trainer hold Masters Degrees in Business and Business Management.

Our Senior Business Trainer has lectured in Management and Business at both Post and Under Graduate level as well as delivering training in International Business in Papua New Guinea and China.

Along with their academic qualifications, our Trainers hold hands on business experience across the Pacific Basin.

Office and Training Locations

www.morrisseytraining.com.au